

HICO Utility Company Service Rates and Fee Schedule

Effective 1/1/2019

Residential:

Monthly Service fee for treatment of Sewer: \$46.00

Discounted rate for receiving e-invoice: \$44.00

Deposit: \$100.00

Commercial:

Monthly Service fee for treatment of Sewer is based on Equivalent Dwelling Units [EDU] for estimated usage of business. All estimates are calculated using Engineering Standards chart for type of business conducted at service address.

Base rate: \$73.60

Deposit: \$100 per EDU

Fees for disconnection of service for failure to pay:

HICO fee for disconnection: \$50.00

HICO fee for re-connection: \$50.00

Account balance must be paid by 4:00 pm on the date PRIOR to the disconnection date to avoid disconnection fees. Contractors will be dispatched to remove customer from service at 8:00 am the date of disconnection. All independent contractor fees are charged at this time and are required by the contractor who was dispatched for work at the service address.

Independent Contractor fees associated with disconnection:

Re-connection after normal business hours: \$50.00

Disconnection at the lock out valve: \$50.00

Lock tampering fee: \$100

Disconnection at the clean- out: \$335.00

Re-connection at the clean-out: \$115.00

Disconnection at the service lateral using TVI: \$500.00

Disconnection at the service lateral digging the line: \$500.00

Re-connection by digging line: \$500.00

Any service address that is disconnected by digging the service lateral will forfeit the tap and impact fee to that address. A \$3500.00 Impact fee will be charged to re-connect service.

**Customers will be disconnected using the lock out valve UNLESS we have not received the signed Service Agreement, the customer has tampered with lock out valve, or customer has cut the lock on lock out valve while disconnected from service.

Miscellaneous Fees:

Late fee: 10% of the balance on the account

Insufficient funds: \$35.00

After hours administration fee: \$100.00

Applied to customer accounts that require or request immediate attention after hours for non-emergency situations.

*Independent Contractor fees are set by the contractor and subject to change without notice.

** All HICO fees are subject to change